

## Hotline Telephone Numbers

**This list of phone numbers and Hotline Services applies to Wood Mackenzie Ltd and all of its affiliates and subsidiaries (hereinafter collectively called “Wood Mackenzie”).**

While using such services, users should expect to be directed to instructions that include the Verisk name (such as “The Verisk Report a Concern Whistleblower Hotline”) and the Verisk logo. While this association to Verisk items exists, reported incidents remain confidential to Wood Mackenzie and are not visible to Verisk.

The Verisk Whistleblower Hotline—maintained and operated by a leading company independent of Verisk and of Wood Mackenzie—allows employees and third parties to safely report alleged misconduct relating to Wood Mackenzie. If an individual is aware of unlawful conduct (such as human trafficking or modern slavery) or potential improprieties (such as manipulation of financial books and records, benefits fraud, or theft of company assets), they can safely raise their concerns to:

- The office of the General Counsel
- Your Human Resources business partner
- Your direct line manager
- The Whistleblower Hotline, 24/7/365, by submitting:
  - a web-based report on the [Report a Concern](#) website
  - a telephone report using one of the global hotline numbers below

When submitting a telephone report, follow the dial instructions for the country where you’re located. If there are two-step dial instructions for your country, you must first dial the country access code as indicated in Step 1, followed by the hotline number as indicated in Step 2.

If your country is listed more than once and you encounter difficulties with the first access code, try the alternative. If your country is not listed, reporting by phone is not available for that country.

Please use the online reporting option, [Report a Concern](#), to submit your concern.

Country	Dial Instructions	Languages	Comments
<b>Argentina</b>	Step 1 - Dial: 0-800-555-4288 Step 2 - Dial: 855-224-3293	Latin American Spanish English	No Restrictions
<b>Argentina</b>	Step 1 - Dial: 0-800-222-1288 Step 2 - Dial: 855-224-3293	Latin American Spanish English	No Restrictions
<b>Australia (Optus)</b>	Step 1 - Dial: 1-800-551-155 Step 2 - Dial: 855-224-3293	English	Available from cellular phones
<b>Australia (Telstra)</b>	Step 1 - Dial: 1-800-881-011 Step 2 - Dial: 855-224-3293	English	Available from cellular phones

<b>Austria</b>	Step 1 - Dial: 0-800-200-288 Step 2 - Dial: 855-224-3293	German English	Public phones may require local coin payment during call duration Available from cellular phones
<b>Bahrain</b>	Step 1 - Dial: 800-00-001 Step 2 - Dial: 855-224-3293	Arabic English	No Restrictions
<b>Bahrain (military call centers)</b>	Step 1 - Dial: 800-000-05 Step 2 - Dial: 855-224-3293	Arabic English	No Restrictions
<b>Bahrain (military onboard cell phones)</b>	Step 1 - Dial: 800-000-00 Step 2 - Dial: 855-224-3293	Arabic English	No Restrictions
<b>Belgium</b>	Step 1 - Dial: 0-800-100-10 Step 2 - Dial: 855-224-3293	Dutch French (EU) German English	Public phones require coin or card deposit Available from cellular phones
<b>Brazil</b>	Step 1 - Dial: 0-800-890-0288 Step 2 - Dial: 855-224-3293	Portuguese (BR) English	Not available from cellular phones
<b>Brazil (TIM)</b>	Step 1 - Dial: 0-800-888-8288 Step 2 - Dial: 855-224-3293	Portuguese (BR) English	Available from cellular phones
<b>Bulgaria</b>	Dial: 0800 46 254	Bulgarian English	No Restrictions
<b>Canada</b>	Dial: 855-224-3293	English French Canadian	No Restrictions
<b>China</b>	Dial: 400-992-0444	Mandarin Cantonese English	No Restrictions
<b>Czech Republic</b>	Dial: 800 144 523	Czech English	May not be available from every phone/public phone Not available from cellular phones
<b>Denmark</b>	Step 1 - Dial: 800-100-10 Step 2 - Dial: 855-224-3293	Danish English	Available from cellular phones
<b>France (Hotels 1)</b>	Step 1 - Dial: 0-800-99-1011 Step 2 - Dial: 855-224-3293	French (EU) English	Select hotels
<b>France (Hotels 2)</b>	Step 1 - Dial: 0-800-99-1111 Step 2 - Dial: 855-224-3293	French (EU) English	Select hotels
<b>France (Hotels 3)</b>	Step 1 - Dial: 0-800-99-1211 Step 2 - Dial: 855-224-3293	French (EU) English	Select hotels
<b>France (Hotels-Paris Only)</b>	Step 1 - Dial: 0-800-99-0111 Step 2 - Dial: 855-224-3293	French (EU) English	Select hotels
<b>France (Orange)</b>	Step 1 - Dial: 0-800-99-0011 Step 2 - Dial: 855-224-3293	French (EU) English	Available from cellular phones
<b>France (Telecom Development)</b>	Step 1 - Dial: 0805-701-288 Step 2 - Dial: 855-224-3293	French (EU) English	No Restrictions

<b>Germany</b>	Step 1 - Dial: 0-800-225-5288 Step 2 - Dial: 855-224-3293	German English	Available from cellular phones
<b>Hong Kong (Hong Kong Broadband)</b>	Step 1 - Dial: 800-93-2266 Step 2 - Dial: 855-224-3293	Cantonese English	No Restrictions
<b>India</b>	Step 1 - Dial: 000-117 Step 2 - Dial: 855-224-3293	Hindi English	Only available from phones allowing international access and most public calling centers; may not be available from all locations; not available from public phones.
<b>Indonesia</b>	Step 1 - Dial: 001-801-10 Step 2 - Dial: 855-224-3293	Indonesian English	Not available from cellular phones Use public phones allowing international access
<b>Ireland</b>	Step 1 - Dial: 1-800-550-000 Step 2 - Dial: 855-224-3293	English	From Northern Ireland use UK access code Available from cellular phones
<b>Ireland (UIFN)</b>	Step 1 - Dial: 00-800-222-55288 Step 2 - Dial: 855-224-3293	English	No Restrictions
<b>Israel (Barak)</b>	Step 1 - Dial: 1-80-933-3333 Step 2 - Dial: 855-224-3293	Hebrew Arabic English	No Restrictions
<b>Israel (Bezeq)</b>	Step 1 - Dial: 1-80-949-4949 Step 2 - Dial: 855-224-3293	Hebrew Arabic English	No Restrictions
<b>Israel (Golden Lines)</b>	Step 1 - Dial: 1-80-922-2222 Step 2 - Dial: 855-224-3293	Hebrew Arabic English	No Restrictions
<b>Japan (KDDI)</b>	Step 1 - Dial: 00-539-111 Step 2 - Dial: 855-224-3293	Japanese English	May not be available from every phone/public phone Public phones require coin or card deposit
<b>Japan (NTT)</b>	Step 1 - Dial: 0034-811-001 Step 2 - Dial: 855-224-3293	Japanese English	May not be available from every phone/public phone Public phones require coin or card deposit
<b>Japan (Soft-bank Telecom)</b>	Step 1 - Dial: 00-663-5111 Step 2 - Dial: 855-224-3293	Japanese English	May not be available from every phone/public phone Public phones require coin or card deposit
<b>Kazakhstan</b>	Step 1 - Dial: 8^800-121-4321 Step 2 - Dial: 855-224-3293	Kazakh Russian English	May not be available from every phone/public phone The mark "A" means "await second dial tone"
<b>Korea, Republic (KT)</b>	Step 1 - Dial: 00-729-11 Step 2 - Dial: 855-224-3293	Korean English	Public phones require coin or card deposit Press red button (emergency button) before dialing access number-no coin or card deposit necessary
<b>Korea, Republic (LGU+)</b>	Step 1 - Dial: 00-369-11 Step 2 - Dial: 855-224-3293	Korean English	Public phones require coin or card deposit Press red button (emergency button) before dialing access number-no coin or card deposit necessary
<b>Korea, Republic (Sejong Telecom)</b>	Step 1 - Dial: 00-309-11 Step 2 - Dial: 855-224-3293	Korean English	Public phones require coin or card deposit Press red button (emergency button) before dialing access number-no coin or card deposit necessary
<b>Korea, Republic (US Military Bases KT)</b>	Step 1 - Dial: 550-HOME Step 2 - Dial: 855-224-3293	Korean English	May not be available from every phone/public phone Press red button (emergency button) before dialing access number-no coin or card deposit necessary
<b>Korea, Republic (US Military Bases Sejong Telecom)</b>	Step 1 - Dial: 550-2USA Step 2 - Dial: 855-224-3293	Korean English	May not be available from every phone/public phone Press red button (emergency button) before dialing access number-no coin or card deposit necessary

<b>Malaysia</b>	Step 1 - Dial: 1-800-80-0011 Step 2 - Dial: 855-224-3293	Malay English	May not be available from every phone/public phone
<b>Mexico</b>	Step 1 - Dial: 001-800-462-4240 Step 2 - Dial: 855-224-3293	Spanish (LA) English	Available from Telmex phones only
<b>Mexico (New)</b>	Step 1 - Dial: 01-800 288-2872 Step 2 - Dial: 855-224-3293	Spanish (LA) English	Public phones may require local coin payment during call duration
<b>Mexico (Por Cobrar - Spanish)</b>	Step 1 - Dial: 01-800-112-2020 Step 2 - Dial: 855-224-3293	Spanish (LA) English	Public phones may require local coin payment during call duration
<b>Mexico (Spanish)</b>	Step 1 - Dial: 001-800-658-5454 Step 2 - Dial: 855-224-3293	Spanish (LA) English	Available from Telmex phones only
<b>Nepal</b>	Dial: 18000010142	Nepali English	No Restrictions
<b>Netherlands</b>	Step 1 - Dial: 0800-022-9111 Step 2 - Dial: 855-224-3293	Dutch English	Public phones require coin or card deposit
<b>New Zealand</b>	Step 1 - Dial: 000-911 Step 2 - Dial: 855-224-3293	English	Public phones require coin or card deposit
<b>Nigeria</b>	Step 1 - Dial: 0-708-060-1816 Step 2 - Dial: 855-224-3293	English	No Restrictions
<b>Peru (Telephonica - Spanish)</b>	Step 1 - Dial: 0-800-50-000 Step 2 - Dial: 855-224-3293	Spanish (LA) English	May not be available from every phone/public phone
<b>Peru (Telephonica)</b>	Step 1 - Dial: 0-800-50-288 Step 2 - Dial: 855-224-3293	Spanish (LA) English	May not be available from every phone/public phone
<b>Poland</b>	Step 1 - Dial: 0-0-800-111-1111 Step 2 - Dial: 855-224-3293	Polish English	Public phones require coin or card deposit May not be available from every phone/public phone
<b>Russia</b>	Step 1 - Dial: 8^10-800-110-1011 Step 2 - Dial: 855-224-3293	Russian English	Public phones require coin or card deposit May not be available from every phone/public phone The mark “^” means “await second dial tone”
<b>Russia (Moscow)</b>	Step 1 - Dial: 363-2400 Step 2 - Dial: 855-224-3293	Russian English	No Restrictions
<b>Russia (St. Petersburg)</b>	Step 1 - Dial: 363-2400 Step 2 - Dial: 855-224-3293	Russian English	Public phones require coin or card deposit May not be available from every phone/public phone
<b>Russia (outside Moscow)</b>	Step 1 - Dial: 8^495-363-2400 Step 2 - Dial: 855-224-3293	Russian English	Public phones require coin or card deposit May not be available from every phone/public phone Add'l charges apply when calling outside Moscow, St. Petersburg The mark “^” means “await second dial tone”
<b>Russia (outside St. Petersburg)</b>	Step 1 - Dial: 8^812-363-2400 Step 2 - Dial: 855-224-3293	Russian English	Public phones require coin or card deposit May not be available from every phone/public phone Add'l charges apply when calling outside Moscow, St. Petersburg The mark “^” means “await second dial tone”
<b>Singapore</b>	Dial: 1800-723-1243	Mandarin English	No Restrictions

		Malay	
<b>South Africa</b>	Dial: 080 072 8626	Afrikaans English	No Restrictions
<b>Spain</b>	Step 1 - Dial: 900-99-0011 Step 2 - Dial: 855-224-3293	Spanish (Castilian) English	Available from cellular phones
<b>Sweden</b>	Step 1 - Dial: 020-799-111 Step 2 - Dial: 855-224-3293	Swedish English	No Restrictions
<b>Switzerland</b>	Step 1 - Dial: 0-800-890011 Step 2 - Dial: 855-224-3293	German French (EU) Italian English	Public phones require coin or card deposit Available from cellular phones
<b>Taiwan</b>	Step 1 - Dial: 00-801-102-880 Step 2 - Dial: 855-224-3293	Mandarin English	Available from cellular phones
<b>Thailand</b>	Step 1 - Dial: 1-800-0001-33 Step 2 - Dial: 855-224-3293	Thai English	No Restrictions
<b>United Arab Emirates</b>	Step 1 - Dial: 8000-021 Step 2 - Dial: 855-224-3293	Arabic English	Public phones require coin or card deposit Available from cellular phones
<b>United Arab Emirates (Military-USO and cellular)</b>	Step 1 - Dial: 8000-061 Step 2 - Dial: 855-224-3293	Arabic English	Available from cellular phones
<b>United Arab Emirates (du)</b>	Step 1 - Dial: 8000-555-66 Step 2 - Dial: 855-224-3293	Arabic English	Available from cellular phones
<b>United Kingdom &amp; Northern Ireland</b>	Dial: 0800-028-0966	English	No Restrictions
<b>United States of America</b>	Dial: 1-855-224-3293	English	No Restrictions